Metformin ER 500 mg and 750 mg Tablets

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At Magellan Rx Management, we want to help you get the best possible care. We have created a site to share drug recall information.

Teva Pharmaceuticals has posted a recall of Metformin Extended-Release (ER) Tablets, 500 mg and 750 mg.

About this Recall:
Teva is voluntarily recalling fourteen (14) lots of Metformin ER Tablets, 500 mg and 750 mg, to the consumer level. This is due to the detection of N-Nitrosodimethylamine (NDMA) levels in excess of the acceptable daily intake limit.

What this means to you:
NDMA is a substance that could cause cancer based on results from laboratory tests. NDMA is a known environmental contaminant and is found in water and foods (such as meats, dairy products, and vegetables). The lots being recalled are packaged under the Actavis Pharma label and can be identified by the NDC number and lot number found on the product label. The recalled NDC numbers and lot numbers are listed on the FDA Recall Notification at the link below. The manufacturer is instructing patients taking impacted metformin ER tablets to continue taking their medication and contact their pharmacist, physician, or medical provider for advice on an alternative treatment. The US Food & Drug Administration (FDA) states it could be dangerous for patients with this serious condition to stop taking their metformin without first talking to their healthcare provider.

Customers and patients with questions, who wish to report an adverse event or quality issues about the Teva products being recalled should contact Teva Medical Information by phone at 1-888-838-2872, option 3, then, option 4. Live calls are received Monday to Friday, 9:00 AM to 5:00 PM Eastern Time with voicemail available 24 hours a day, 7 days a week or by email at druginfo@tevapharm.com.
Patients wanting to return product may contact Inmar for instructions and a return kit for returning their medication:

- Contact Inmar at 1-855-532-1850 (9 AM to 5 PM Eastern Time, Monday through Friday) or email Inmar at tevarecalls@inmar.com.
- Inmar will provide the materials needed to return the medication and instructions for reimbursement.

For more information regarding this FDA Recall Notification, please refer to the FDA website: https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/teva-pharmaceuticals-usa-inc-initiates-voluntary-nationwide-recall-metformin-hydrochloride-extended

FDA contact information for reporting adverse events/quality complaints can be reached online at https://www.accessdata.fda.gov/scripts/medwatch/index.cfm?action=reporting.home or by calling the FDA at 1-888-INFO-FDA (1-888-463-6332) and then select prompt #2.