

# True Metrix<sup>®</sup> Air Blood Glucose Meter

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At Magellan Rx Management, we want to help you get the best possible care. We have created a site to share drug recall information.

Trividia Health, Inc. has posted a recall of one (1) True Metrix<sup>®</sup> Air Blood Glucose Meter with serial number TA1548753. The recalled meter was packaged into a True Metrix Blood Glucose Meter Kit with the lot number and UDI number shown below, and this kit was distributed nationwide in the United States in February 2019.

## About this Recall:

Trividia Health, Inc. has announced a nationwide voluntary recall of one (1) True Metrix<sup>®</sup> Air Blood Glucose Meter distributed in the United States to AssuraMed. The one (1) impacted meter was packaged into a True Metrix Blood Glucose Meter Kit with the Lot number KW0135 and with UDI number (01)00021292006075(17) 200831(10)KW0135(21)TA1548753.

## What this means to you:

The recalled meter has an incorrect factory-set unit of measure and displays blood glucose results in mmol/L rather than mg/dL. If this incorrect unit of measure is not noticed, the potential exists for the meter glucose result to be read as a lower blood glucose reading than expected. This can lead to the patient's glucose level remaining high, which could result in serious injury or lead to life-threatening complications.

Consumers who have or may have the recalled True Metrix Air meter are instructed by the manufacturer to do the following:

- Check to confirm if you have the impacted True Metrix Air meter by obtaining the meter serial number (**TA1548753**) from the serial number label located on the back of the meter, and then visit [www.TrividiaHealth.com/air-product-notice](http://www.TrividiaHealth.com/air-product-notice) or call **Trividia Health toll-free at 1-800-518-5726, Monday to Friday, 8 AM to 8 PM EST.**
- If you have the impacted True Metrix Air meter, please stop using the meter and call Trividia Health immediately to verify the serial number, and to expedite return and replacement of the recalled True Metrix Air meter at no charge.
- Consumers may continue to test blood glucose using any other Trividia Health blood glucose meter not included in this voluntary recall while waiting for their replacement meter to arrive. Use only the test strips that are intended for use with your blood glucose meter.

For more information regarding this FDA Recall Notification, please refer to the FDA website:

<https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/trividia-health-inc-issues-nationwide-voluntary-recall-isolated-true-metrix-air-blood-glucose-meter>

FDA contact information for reporting adverse events/quality complaints can be reached online at

<https://www.accessdata.fda.gov/scripts/medwatch/index.cfm?action=reporting.home>

or by calling the FDA at 1-888-INFO-FDA (1-888-463-6332) and then select prompt #2